

Terms and Conditions

1. Mobile should have internet access and sufficient charge in the battery for generating the QR ticket.
2. Ticket once generated is valid for the same business day only, i.e., till the end time of operational hours of Maha Mumbai Metro Operation Corporation Limited.
3. Only one person can travel with one valid QR ticket. QR ticket is valid for only one authorized trip only, and it automatically expires at the end of operational hours.
4. For both - SJT and RJT, no refund or cancellations is allowed once purchased through Mobile application.
5. For over traveling, beyond "Destination" station, exit will be allowed post paying the difference of fare.
6. Passenger can exit at any station within the ticket fare limit by approaching the Customer Care Officer deployed near exit gate.
7. For a detailed and final travel time limit policy and penalties, please refer instruction and penalty board at station.
8. For more detail, please visit our website www.mmmocl.co.in

**** The aforesaid rules may be amended by MMMOCL without any prior intimation at its sole discretion.**